



# Have questions with your coursework?

## Tutoring can help!



The **Academic Success Center** is here to help you stay on track with your coursework, understand your assignments, and improve your study skills.

Tutors are available to meet with students live through **Microsoft Teams** or **on campus**.

Find a tutor here: [hccs.edu/findatutor](https://hccs.edu/findatutor)

### Virtual

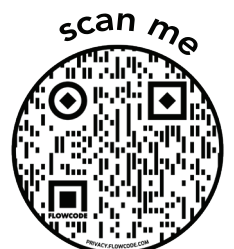
**Real-time Support Through Video Conference**  
Schedule your virtual appointment.  
Call 713.718.8184

### On Campus

**In-person Tutoring for Math and Writing/English**  
Schedule your appointment on campus.  
Walk-ins are welcomed, please check the location schedules at [hccs.edu/findatutor](https://hccs.edu/findatutor)  
Call 713.718.8184

For more information, contact:

[hccs.edu/tutoring](https://hccs.edu/tutoring)  
713.718.8184



# Academic Success Center (FAQs)



## **What services does the Academic Success Center provide?**

The Academic Success Center provides tutoring in English/writing, math, science and many more subjects offered by Houston Community College.

No computer; no problem. Every Academic Success Center has computers, WiFi, webcams, and other technology, so students can receive assistance with any assignment requiring web access as well as access their online courses through Eagle Online.

## **What does it cost to use the services at the Academic Success Center?**

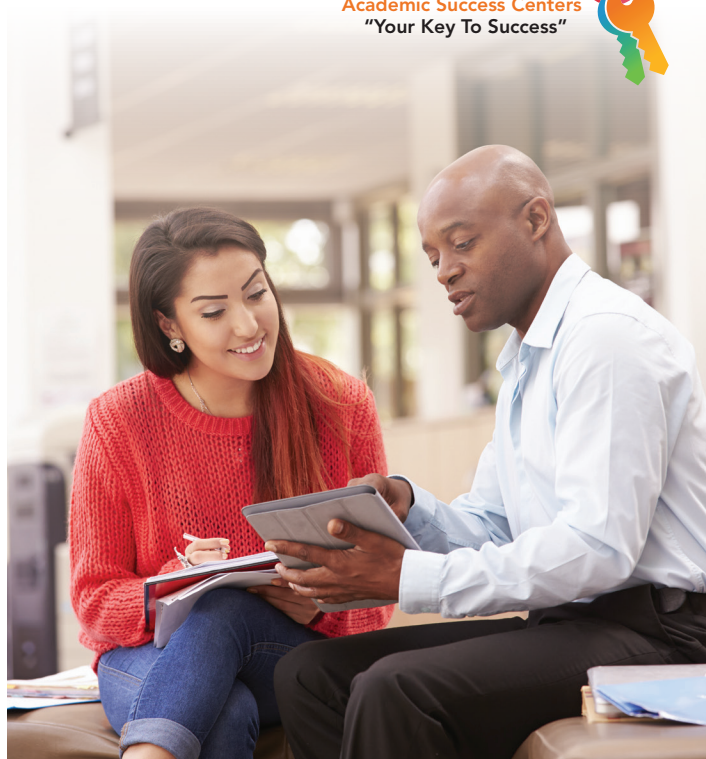
Nothing! The Academic Success Center provides **FREE** tutoring for students who are currently attending HCC.

## **What can I expect when I visit the Academic Success Center?**

The Academic Success Center is a drop-in tutoring facility where students can study independently, with a tutor or in small groups. Students also have the option to schedule an appointment by calling 713.718.8184.

Tutors are available to assist students with any questions that they might have. Tutors will share knowledge and learning strategies with students. Since a tutor's job is to supplement instruction, students can expect tutors to explain concepts pertaining to problems, ask questions, and make suggestions. Tutors are held to a high standard of academic integrity; therefore, are not permitted to complete a student's work.

If the student is coming into the Academic Success Center for self-study, they will sign themselves in at the front desk by using their "W" number for the Accutrack system station to record the date and time of their visit. If the student is dropping in or coming for a previously



scheduled appointment with a tutor, the front desk receptionist will assist them with the sign-in process so that the student can find the right help for their needs.

## **How does drop-in tutoring work?**

- Students should bring work, assignments, notes, and textbook as well as any questions they may have.
- If appropriate, we encourage students to try to sit with others from their class so they can work together with the tutor.
- The tutor will come to each student. We ask students to have work to do while they wait for assistance.

## **How long do tutoring sessions last?**

Tutors typically work with students in 20-30 minute increments; however, sessions may vary depending on the number of students waiting to see a tutor. You can visit our centers as often as you would like.

## **FOR TUTORING SCHEDULES**

[hccs.edu/findatutor](https://hccs.edu/findatutor)

## **FOR 24/7/365 TUTORING HELP, LOG INTO [hccs.upswing.io](https://hccs.upswing.io)**

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### **What are the tutors allowed to do?**

- Tutors can explain concepts pertaining to exercises or problems.
- Tutors can discuss students work on a problem to see if they understand the basic process for problem solving.
- Tutors can model problem-solving skills.
- Tutors can assist in locating resources to assist students with math, writing, science and other subjects.

### **What are tutors not allowed to do?**

- Tutors cannot do the student's homework.
- Tutors cannot introduce new material.
- Tutors cannot help with take-home quizzes or tests.
- Tutors do not write or edit students papers or tell the students what to write about. Tutors will make suggestions and recommendations to help students' improve their writing skills.

### **How can students get the most out of tutoring sessions?**

- We encourage students to visit the Academic Success Center as soon as they realize they are having difficulty.
- Students should prepare for their tutoring sessions by reading their text and attempting their homework prior to the session. We encourage students to write out their questions, so the tutor can most effectively help.
- Students should bring their textbooks, syllabus, notes, and handouts. We also encourage students to bring their current assignments, work, and/or requirements.
- Remember some days and times are very busy. Plan visits and please do not wait until the last minute to see a tutor before class or a test.
- Use the Academic Success Center often and locate the tutoring schedules.
- Students may come for one appointment per tutor, per subject, per day and are welcome to schedule appointments up to 3 days in advance.

## **ACADEMIC SUCCESS CENTER LOCATIONS**

#### **HCC Alief Hayes Campus**

Rooms: Main Building, B.137 & B139  
(All Subjects)  
2811 Hayes Rd.  
Houston, TX 77082  
713.718.6929

#### **HCC Coleman College for Health Sciences**

Room: 113 (Tower)  
1919 Pressler St.  
Houston, TX 77030  
713.718.2056

#### **HCC Central Campus**

San Jacinto Memorial Building  
Room: 384 (All Subjects)  
1300 Holman St.  
Houston, TX 77004  
713.718.6451 or 713.718.6127

#### **HCC Eastside Campus**

Angela Morales Building  
Room: 210 (All Subjects)  
6815 Rustic Dr.  
Houston, TX 77087  
713.718.2391

#### **HCC Felix Fraga Campus**

STEM Building  
Room: 126  
301 N Drennan St.  
Houston, TX 77003  
713.718.8876

#### **HCC Katy Campus**

Room: Inside Learning Commons, 102.5  
22910 Colonial Parkway  
Katy, TX 77493  
713.718.2924

#### **HCC Northeast Campus**

Learning Hub  
Room: 301 (All Subjects)  
555 Community College Dr.  
Houston, TX 77013  
713.718.2283

#### **HCC North Forest Campus**

Inside Library  
6010 Little York Rd.  
Houston, TX 77016  
713.718.2988

#### **HCC Northline Campus**

Room: 423 (All Subjects)  
8001 Fulton St.  
Houston, TX 77022  
713.718.2674

#### **HCC Missouri City Campus**

Room: 211  
1600 Texas Pkwy  
Missouri City, TX 77489  
713.718.2913

#### **HCC Online College**

Virtual through TEAMs  
713.718.8184

#### **HCC South Campus**

Workforce Center  
Room: 101  
1990 Airport Blvd.  
Houston, TX 77051  
713.718.6451

#### **HCC Spring Branch Campus**

Rooms: Writing Center 703 &  
Math/Science Tutoring - Library (RC11)  
1010 West Sam Houston Pkwy  
Houston, TX 77043  
713.718.5889 (Writing Center)  
713.718.2121 (Tutoring)

#### **HCC Stafford Campus**

Scarcella Building  
Room: E107 (All Subjects)  
10041 Cash Rd.  
Stafford, TX 77477  
713.718.7810

#### **HCC West Loop Campus**

Room: 137 (All Subjects)  
5601 West Loop South  
Houston, TX 77081  
713.718.8791